

Juggling Act:

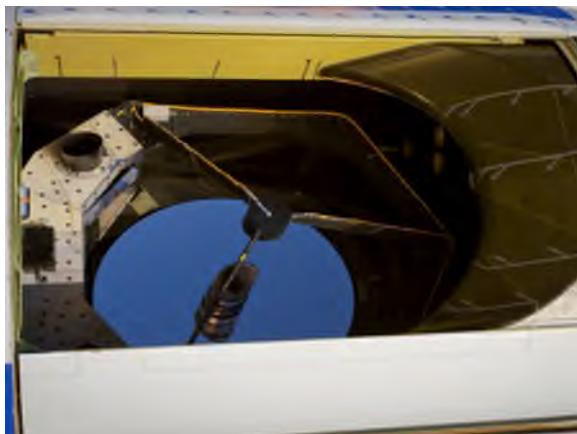
Re-planning & Building an Observatory....

Simultaneously!!!!



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February 10, 2011





Purpose



This presentation discusses how the SOFIA Program, in the midst of a re-plan and system development phase, executed multiple simultaneous planning and business initiatives/requirements and integrated them into improved project management processes without impacting technical progress.



Overview



- ! The SOFIA Mission
- ! Before the Re-plan
- ! The Juggling Act
- ! Managing the Chaos
- ! Engage Existing and New Jugglers
- ! The Results
- ! **KEY BREAKTHROUGHS**
- ! Conclusion



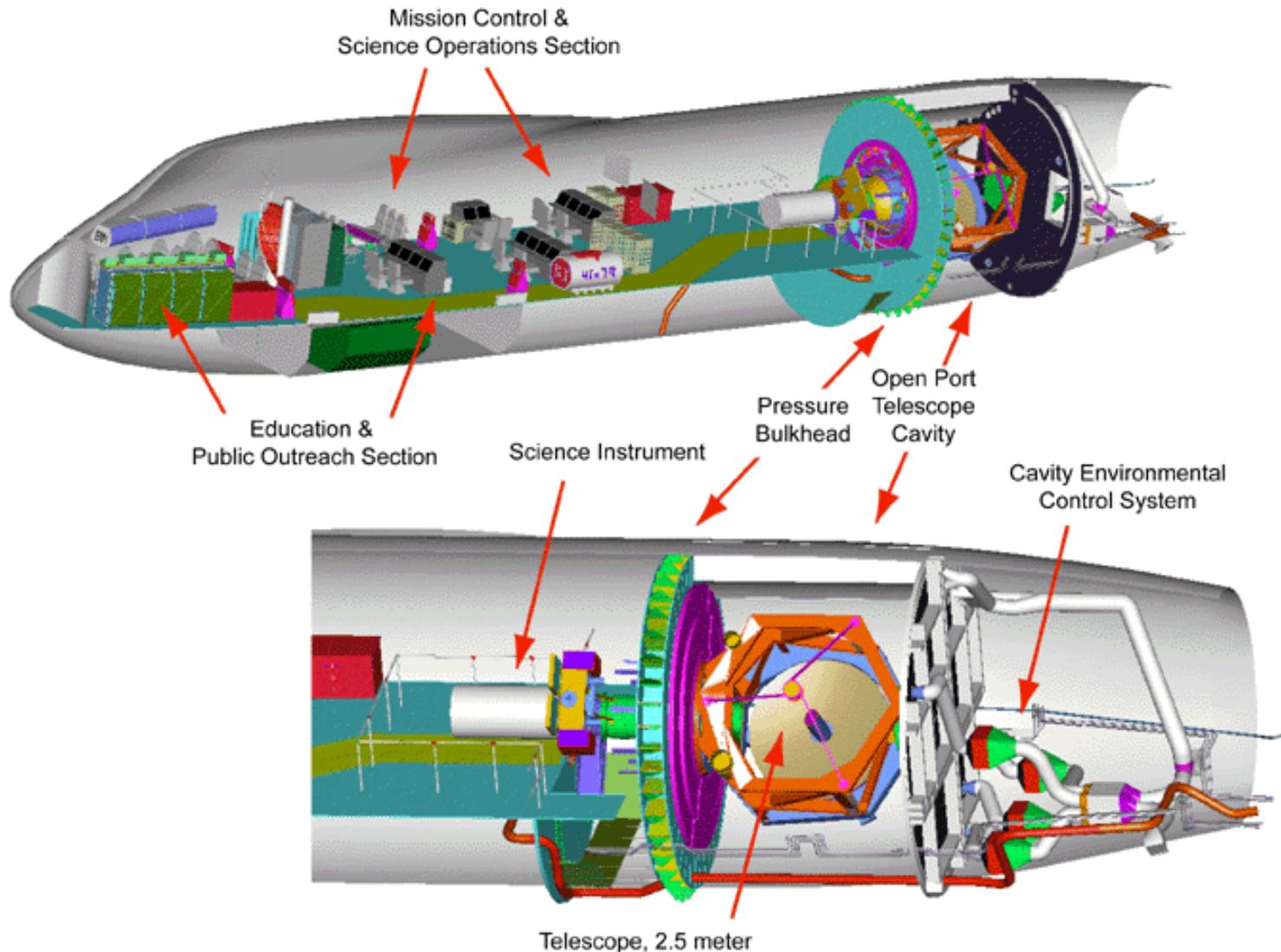
The SOFIA Mission...



Stratospheric Observatory For Infrared Astronomy (SOFIA)

Layout of Personnel and Accommodations

(upper deck not shown)

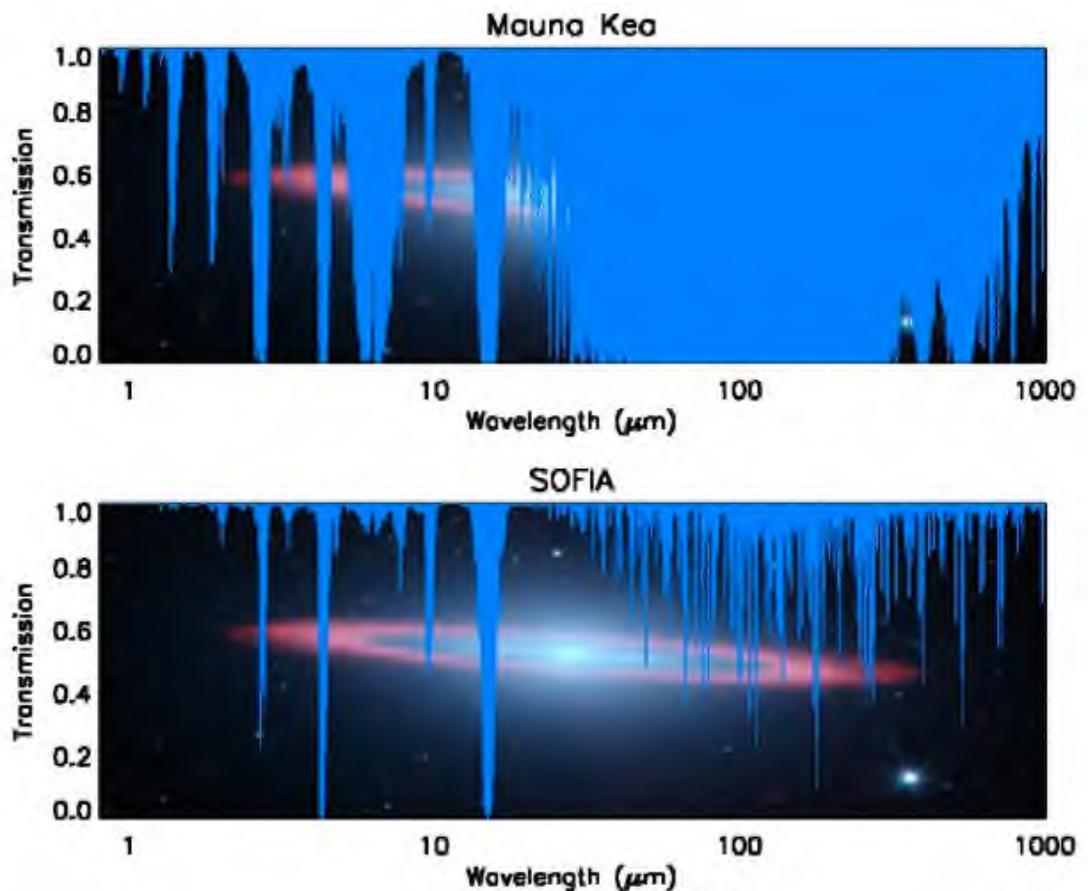




Why SOFIA?



- ! Infrared information is important to gather astronomy science data
 - ! IR can see through dust
 - ! IR can detect cold gases and dust, other cool stars, and planetary objects
 - ! Forming stars have their light intensity peaks in the IR
 - ! IR can detect the content of the early universe through red shift of distant objects
- ! Infrared is filtered by moisture in atmosphere
- ! At 41,000 ft, above more than 99% of the water vapor
- ! Spacecraft consume infrared required cryogens' in 3 to 4 years
- ! Mobility: anywhere, anytime
- ! Long lifetime
- ! A near-space observatory that comes home after every flight



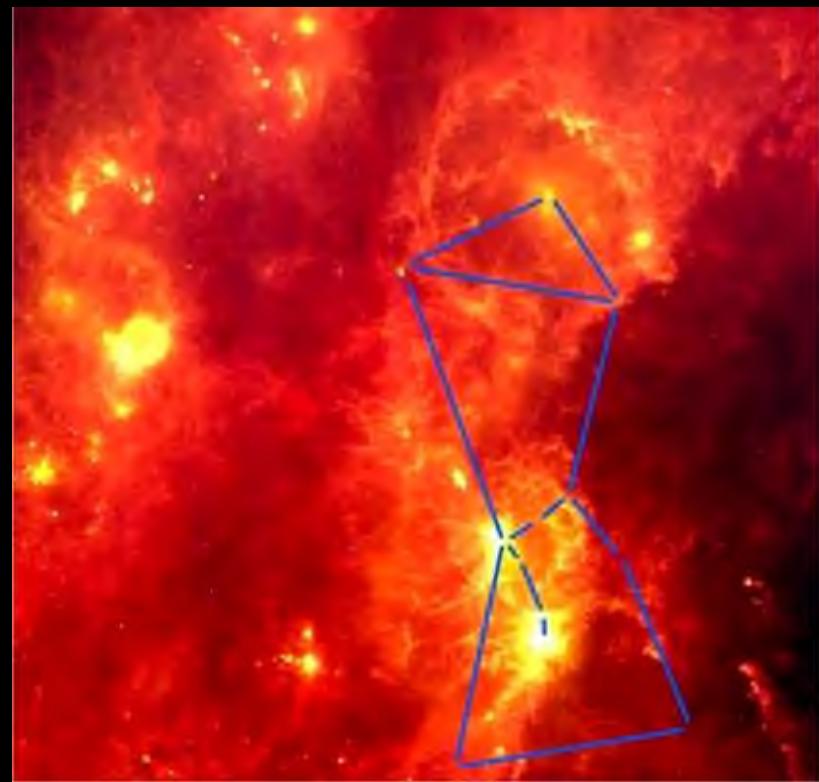


The Orion Constellation

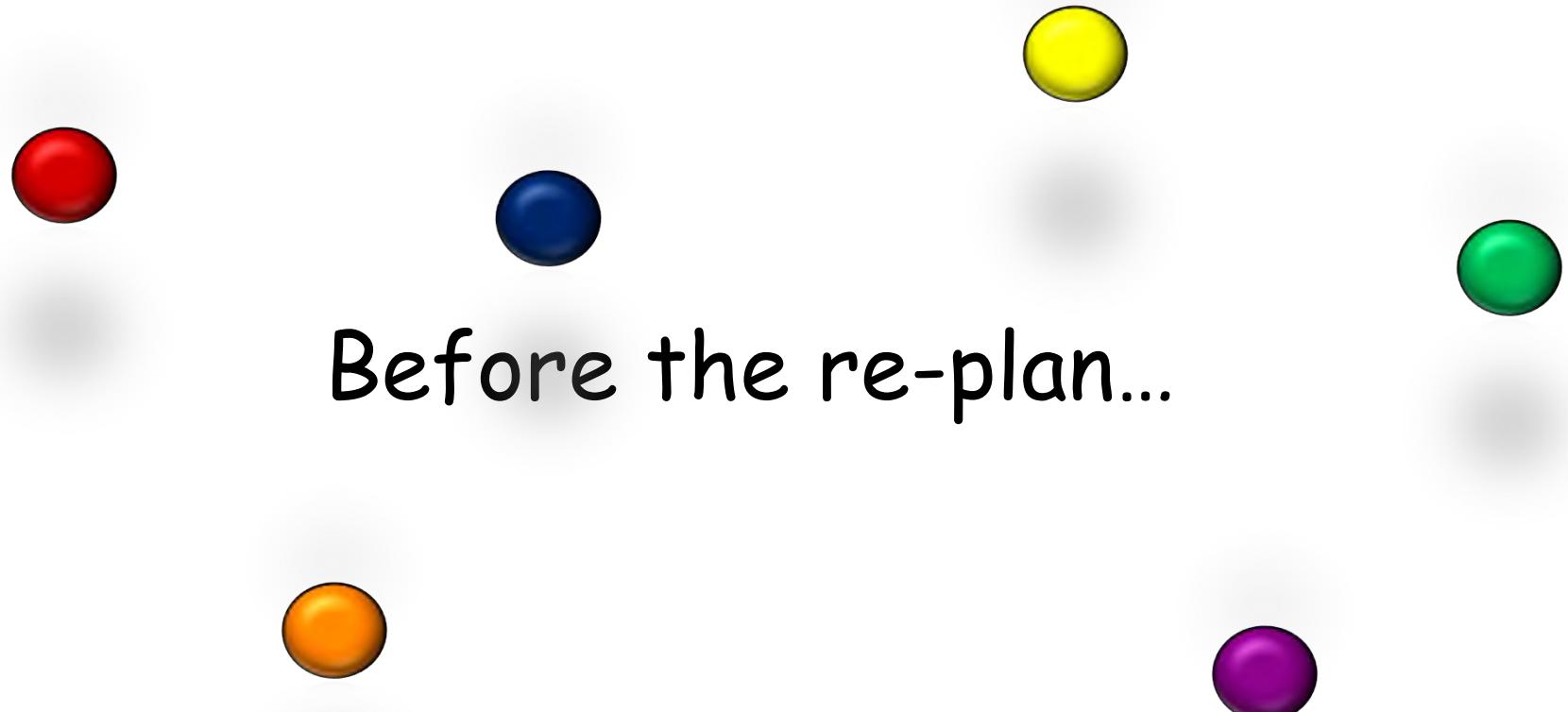
SOFIA



In Visible Light



In Infrared Light



Before the re-plan...



Program Background



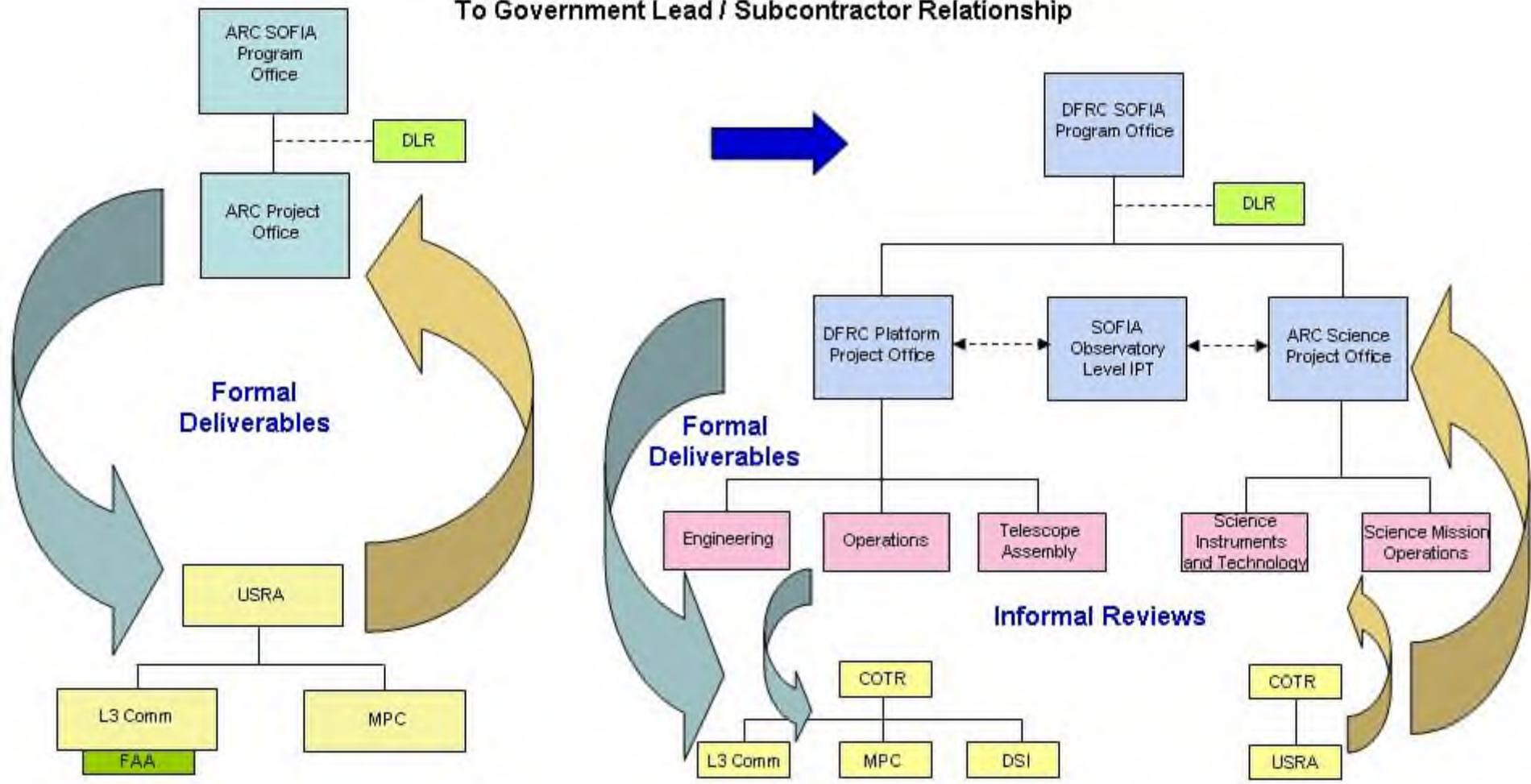
- ! The predecessor to SOFIA, the Kuiper Airborne Observatory (KAO), was decommissioned in 1995 to start SOFIA
- ! SOFIA established as a 80/20 partnership between US and Germany (NASA and DLR)
 - ! NASA receives 80% of available science time, DLR 20%
- ! Initial program model, was contractor led with NASA oversight (privatized)
- ! Program slated for cancellation in the spring of 2006
- ! Agency approves program for continued funding in the fall of 2006
 - ! Program restructured
 - ! Government led contractor supported
 - ! Two projects, Science and Platform
 - »! Science at Ames Research Center
 - »! Platform at Dryden Flight Research Center



Program Restructure

SOFIA

Shift From Contractor Run / Government Oversight
To Government Lead / Subcontractor Relationship



Previous Organization

Feb 10, 2011

Restructured Organization

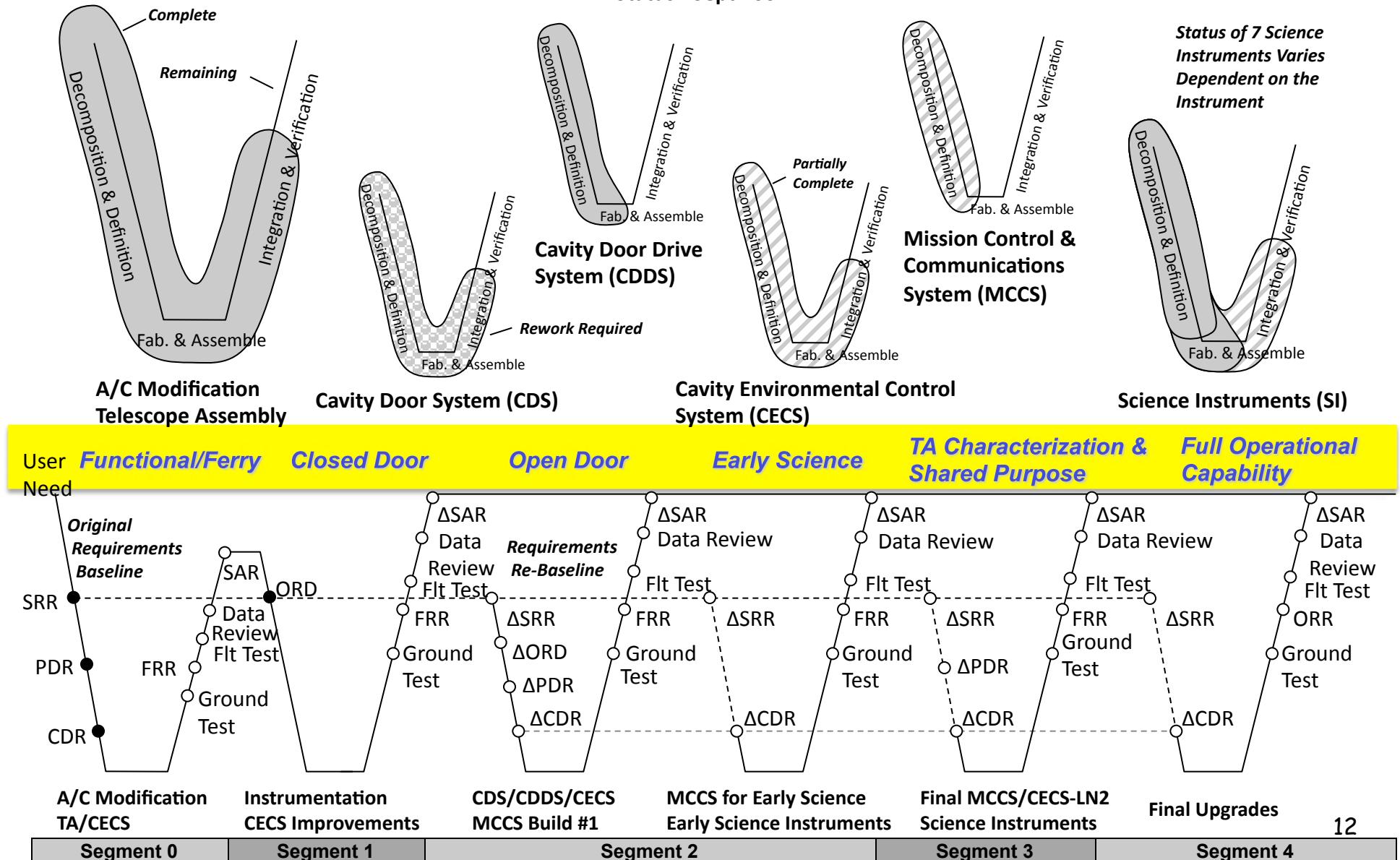
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Incremental / Phased Development Approach



Status - Sept 2007





Approximate Aircraft Configuration at Program Restructure, 2006

SOFIA

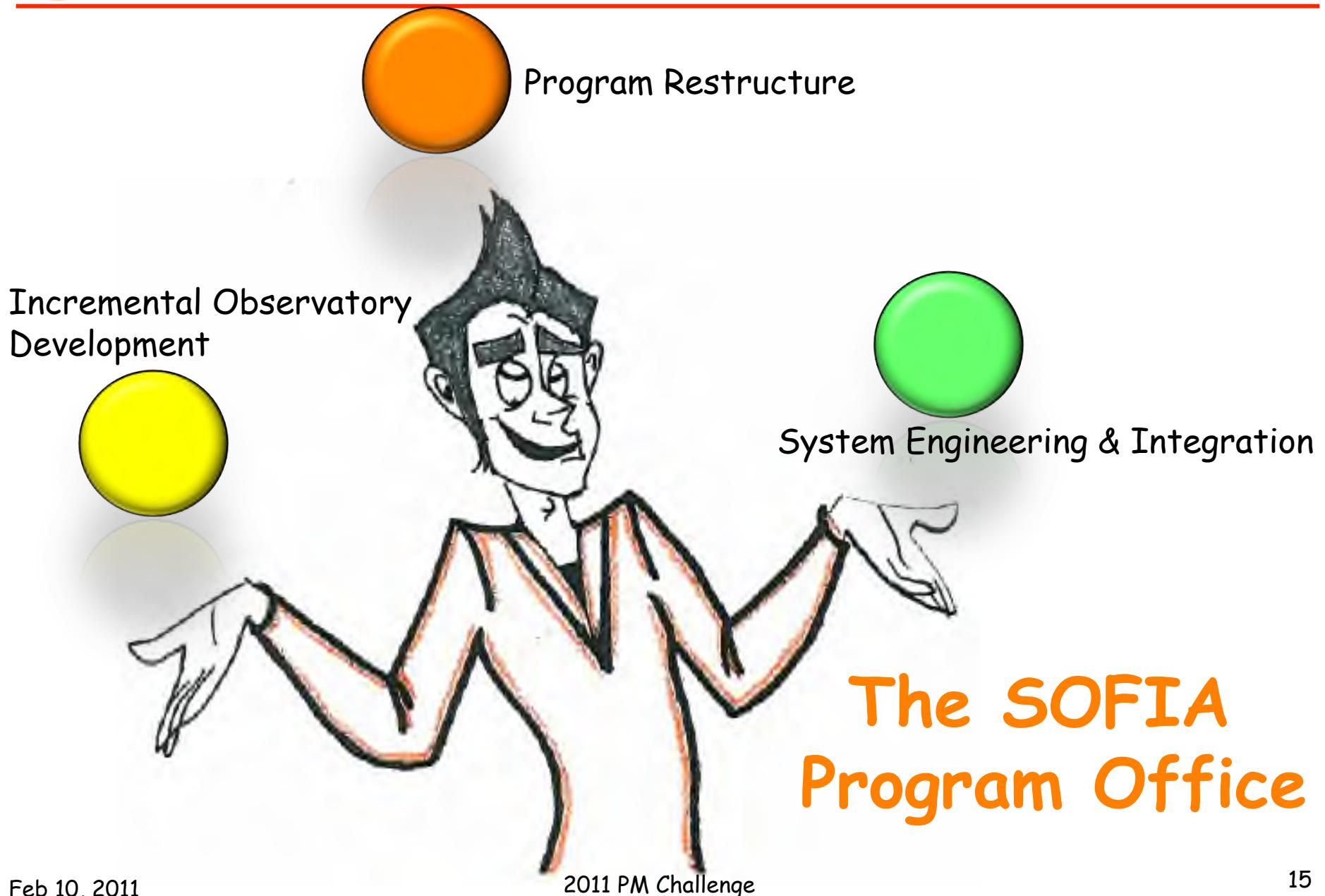




The Juggling...

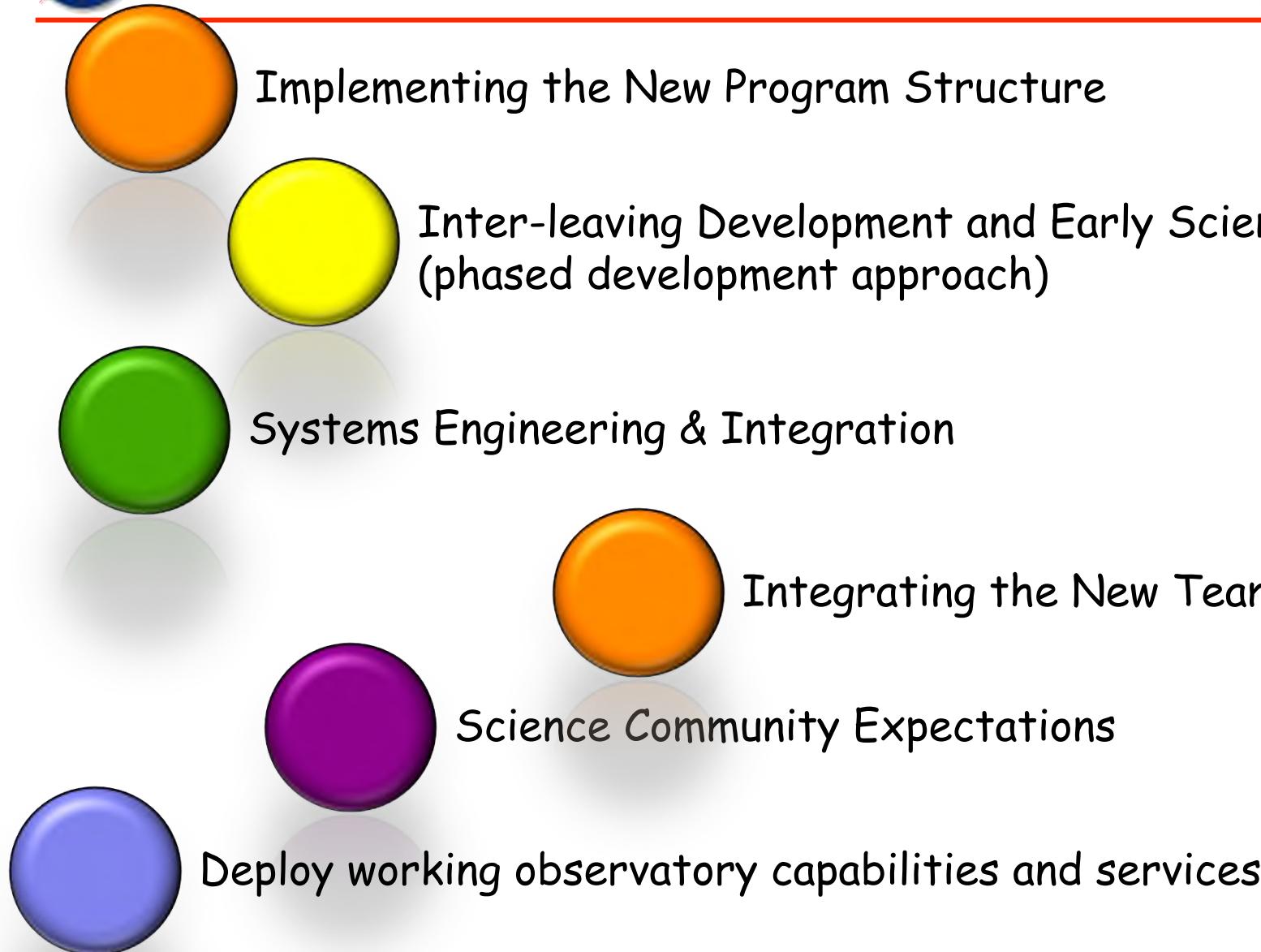


Introducing the Juggler... **SOFIA**





Build a World-Class Observatory

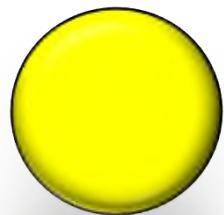




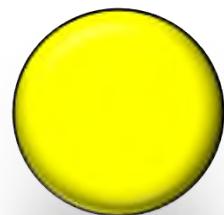
New Challenges



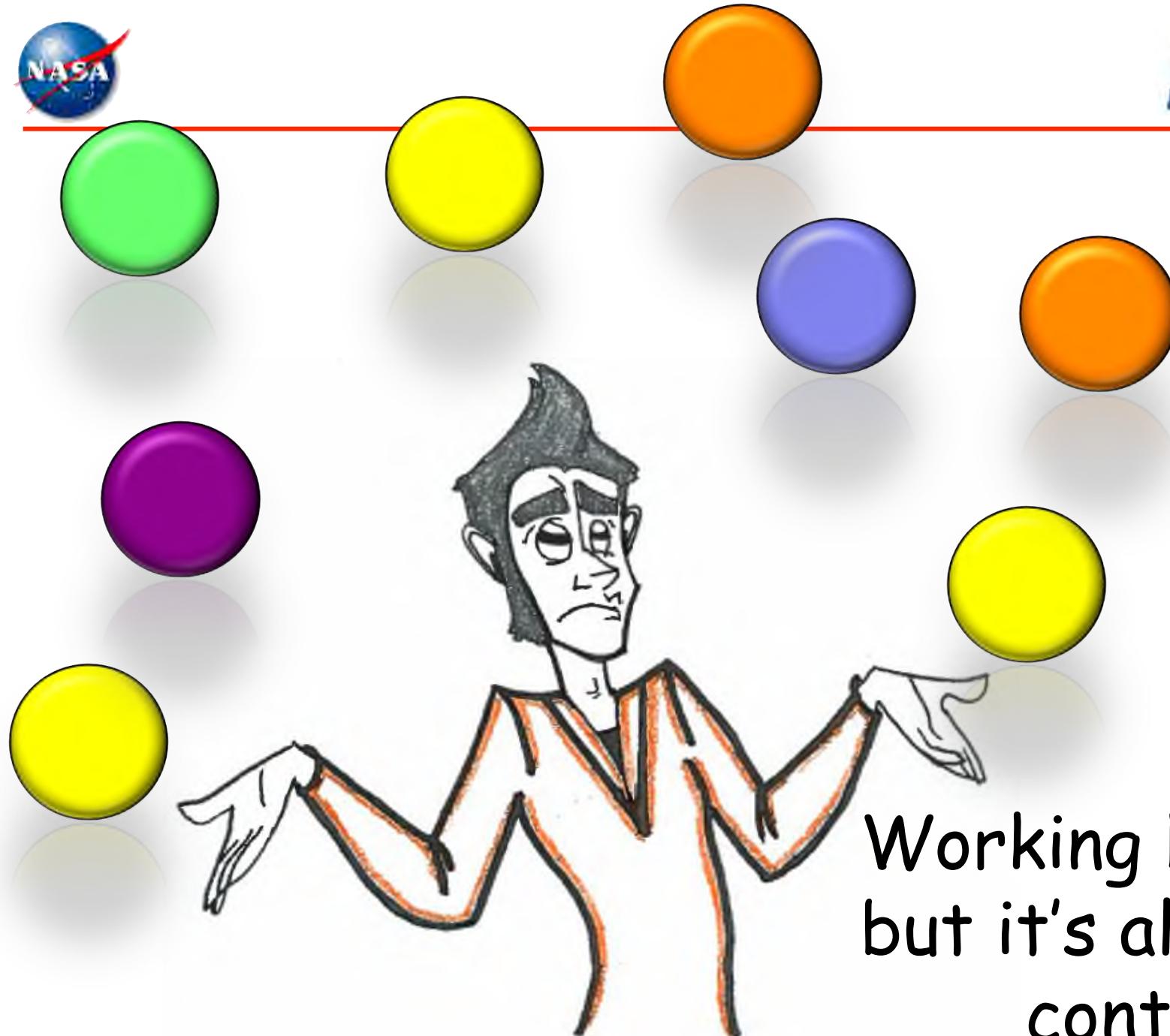
- ! Can you handle a few more balls in the air?
- ! Subsystem development schedule delays



MCCS Development for Early Science

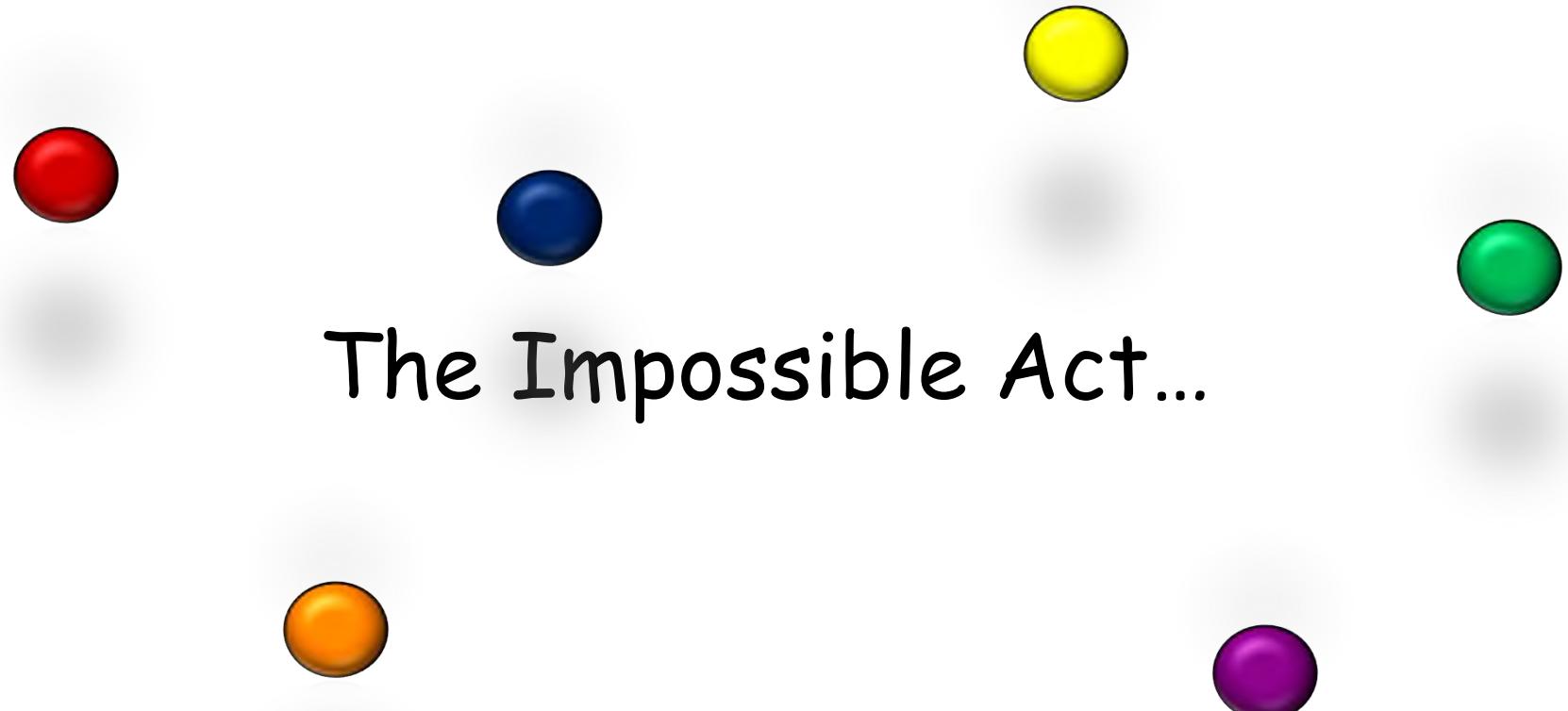


CDDS Technology Development Issues



Working harder,
but it's all under
control

2011 PM Challenge



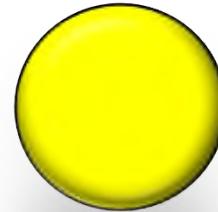
The Impossible Act...



The "fun" begins...



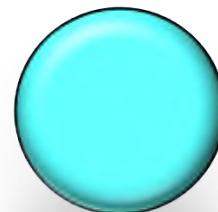
GAO Large Program Assessment/Audit



Technical Re-plan



Clear the flight envelope



Standing Review Board (SRB)



Get to the Initiation of Science Flights

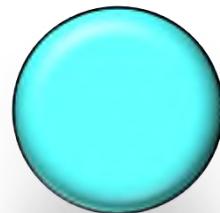
(but don't drop any of the other balls!!)



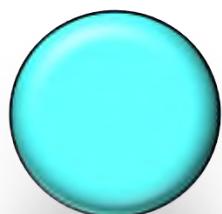
And the fun keeps coming...



IG Pre Audit, Formal Audit, Recommendations



Earned Value Implementation



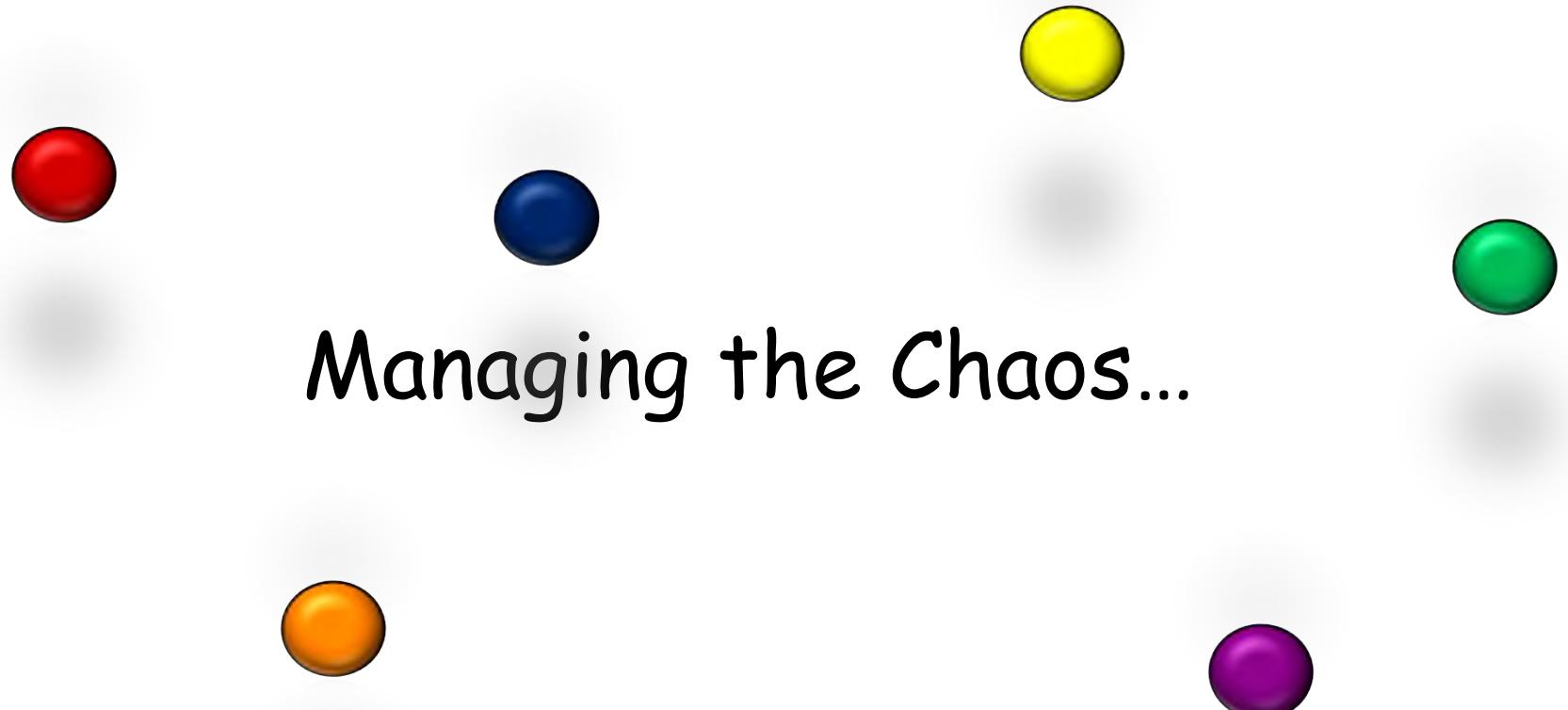
Joint Cost & Schedule Confidence Level (JCL)

(but don't drop any of the other balls!!)



Something's
gotta give!!!!

2011 PM Challenge

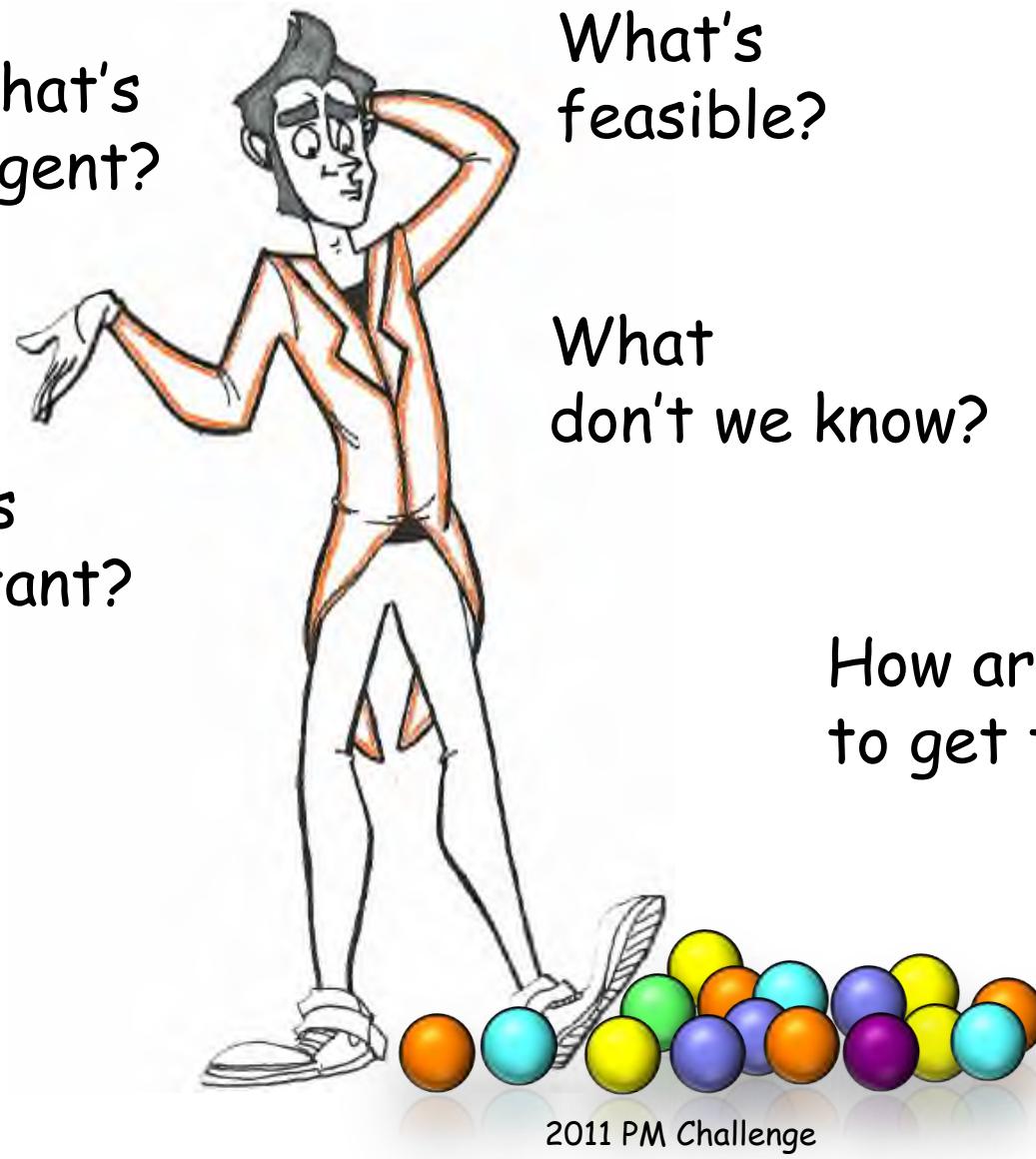


Managing the Chaos...

Take a timeout....

What's
urgent?

What's
important?





Managing the Chaos...



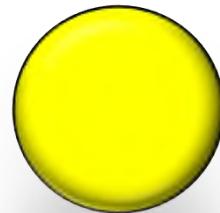
- ! Strategize....before you add more jugglers to the team, or even accept the balls
- ! Sequence the balls...don't try to accept them all at once
- ! Leverage skill and experience of existing jugglers...
- ! Learn new "juggling skills"
 - ! "Jugglers" and "juggling skills" equate to process improvement, functional groups, NOT additional staff



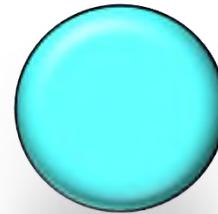
Sequence the Balls



- ! The timing of when new balls get thrown in the mix is critical to keeping everything in the air



Technical Re-plan



Standing Review Board (SRB)

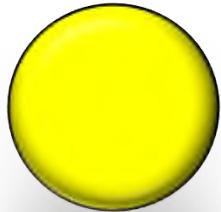


Flight Test

- ! Technical re-plan required
- ! Same team preparing for initial flight test of the observatory
- ! SRB required...but urgent?



Sequence the Balls

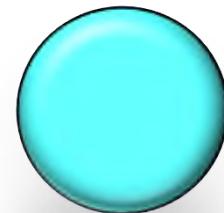


Technical Re-plan



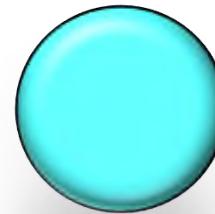
Flight Test

- ! **KEY DECISION:** Prioritize Flight Test over the SRB
 - ! Provided a pre-brief to the SRB to give them time to get familiar with the program, but minimize impact to the project teams
 - ! Top priority - Conduct Flight Test so that we can start science missions
 - ! Reschedule formal SRB after initial flight test phase complete
- ! **KEY DECISION:** Index the program to an interim baseline pending SRB recommendations



Interim
baseline

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Standing Review Board
(SRB)



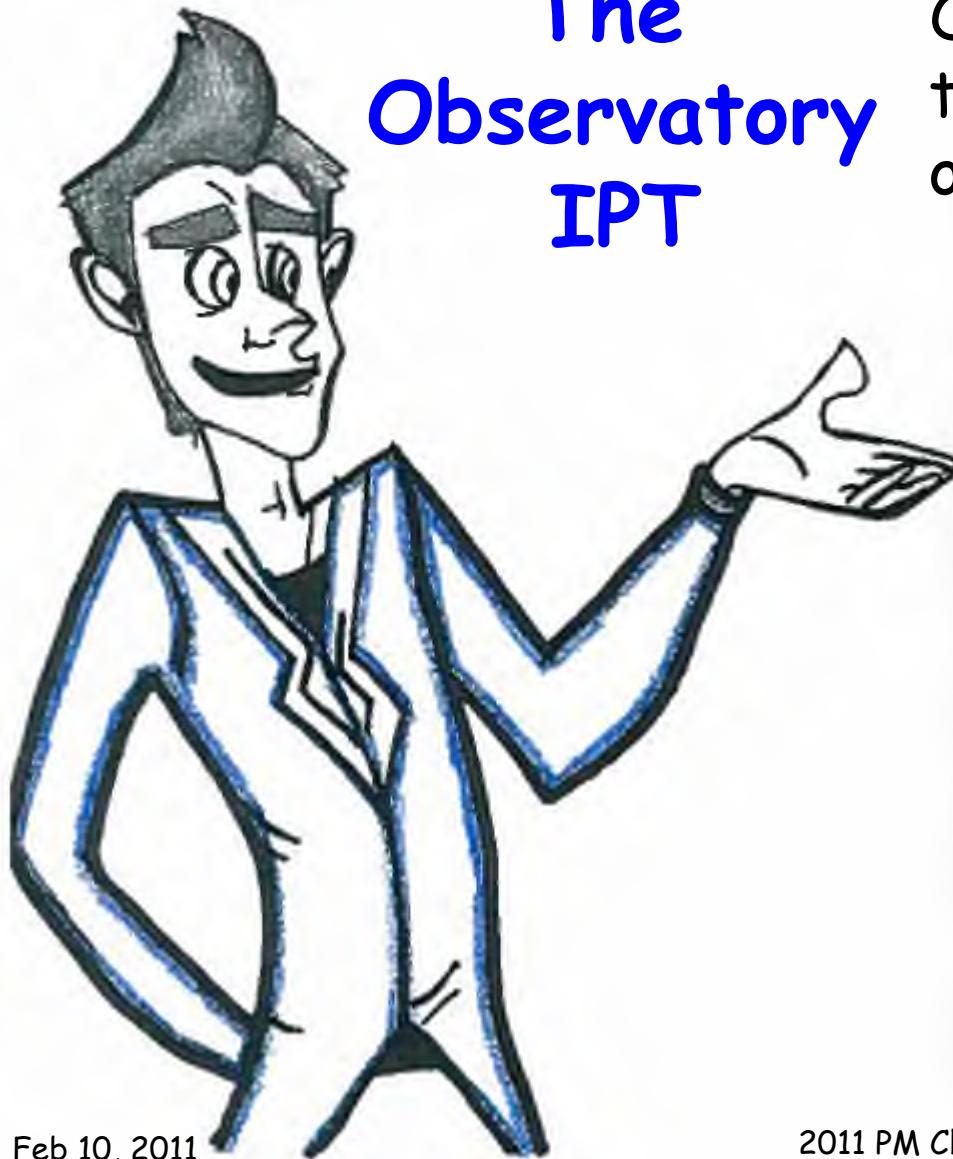
Engage Existing / New
Jugglers...



Engage Existing Jugglers...



- ! Leverage existing team members and groups instead of adding to the confusion with new players
- ! Introducing...



The Observatory IPT

Owns the key skills to keep the act going...developing the observatory

- Technical Coordination
- Requirements Management
- System Engineering & Integration
- Mission Preparedness & Execution
- Technical Risk Management

Juggler #3



CRM has a new **key skill**...the
THREAT DATABASE

- Makes it easier for team to identify threats "on the fly"
- "any issue that keeps you up at night"
- Threats linked to milestones with quantified cost / schedule impacts
- Improved Program risk identification

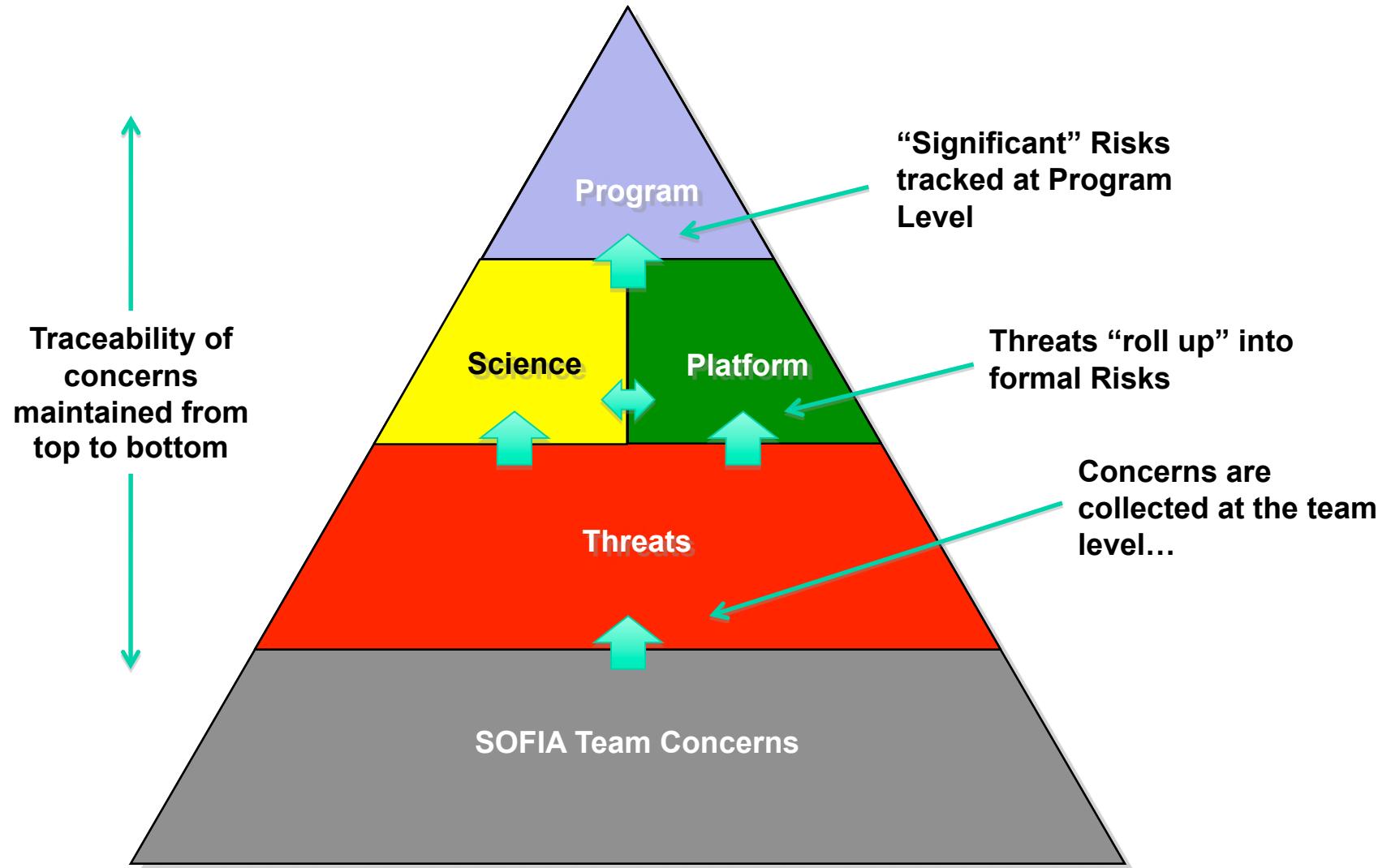


The Threat Database...



Communication of Concerns

SO**FIA**





Risks, Threats, and the JCL

SOFIA

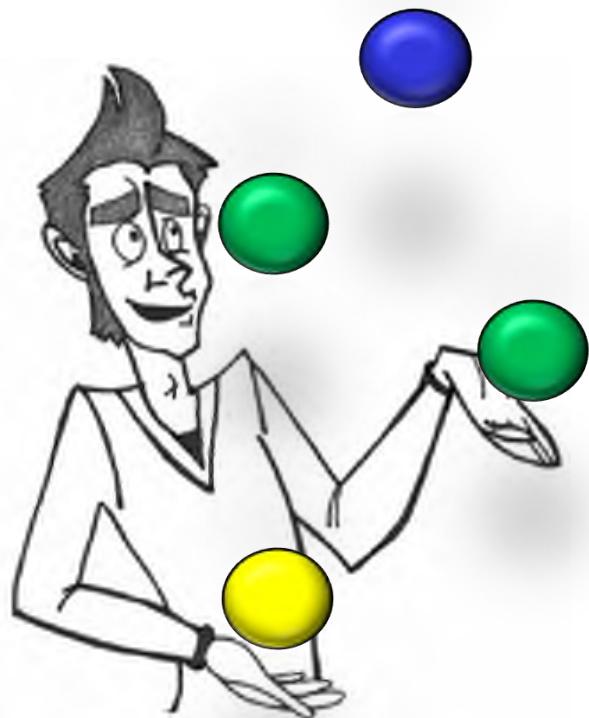


The threat database is used to populate the JCL risk register and the Risk Action Matrix at the Project and Program Level

The threat database proved to be a good predictor of likely schedule impacts and helped focus mitigations



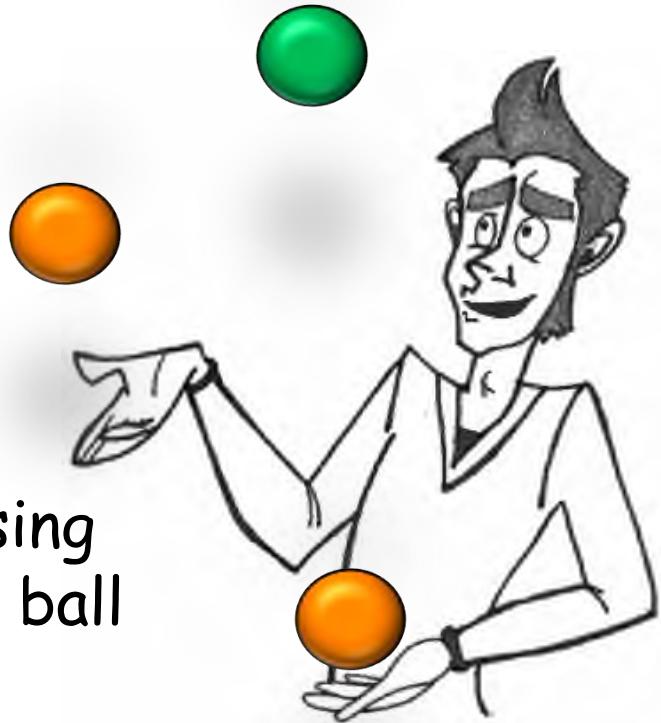
Two Coordinated Jugglers



Observatory
IPT



Synchronized by tossing
the **Threat Database** ball
back and forth



Continuous Risk
Management



Juggler #4



Integrated Schedule & Budget

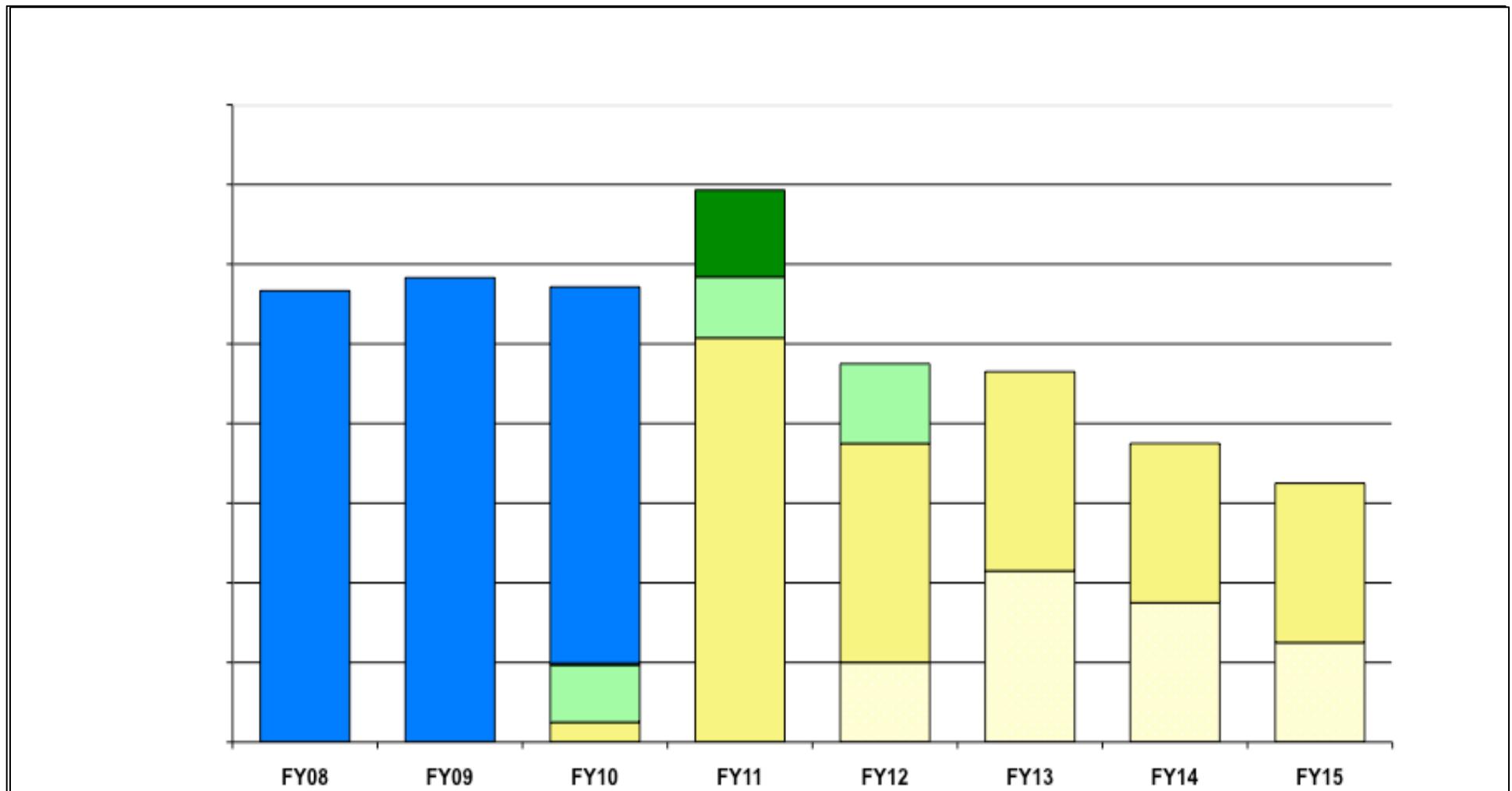
- Tune up **key juggling skills** to manage more balls in the air at one time
By teaming with other Jugglers, tossing balls back and forth, sharing the load...
- Leverage threat database for cost/risk integration (toss ball back and forth with **CRM** & **Observatory IPT**)
- Leverage existing budget data for schedule/cost integration (coordinating with **SPO**)
- Acquiring JCL implementation knowledge
- Integrated technical and reserve management strategy



Reserves Management Strategy

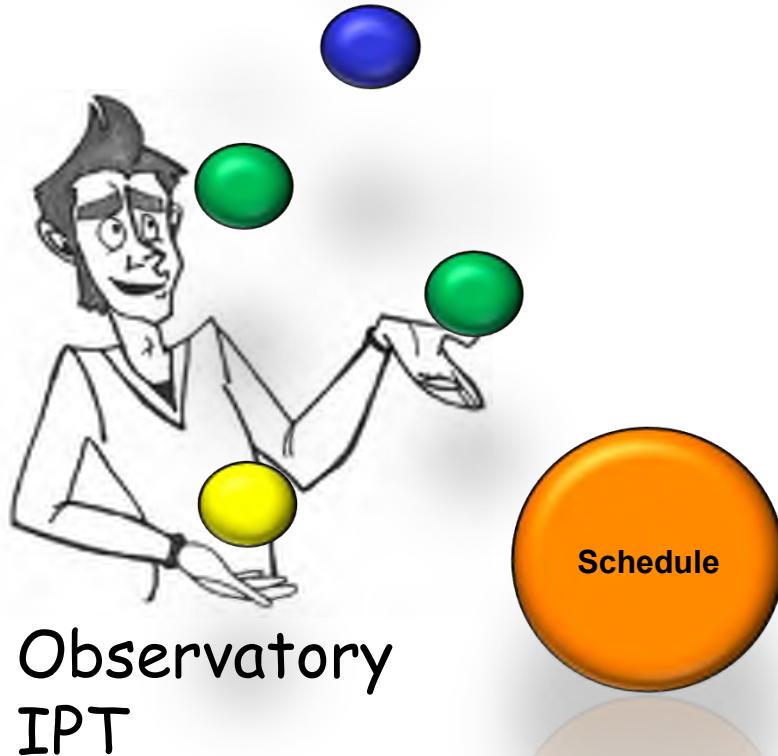
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Distributed Unapproved Approved Threats Unknowns

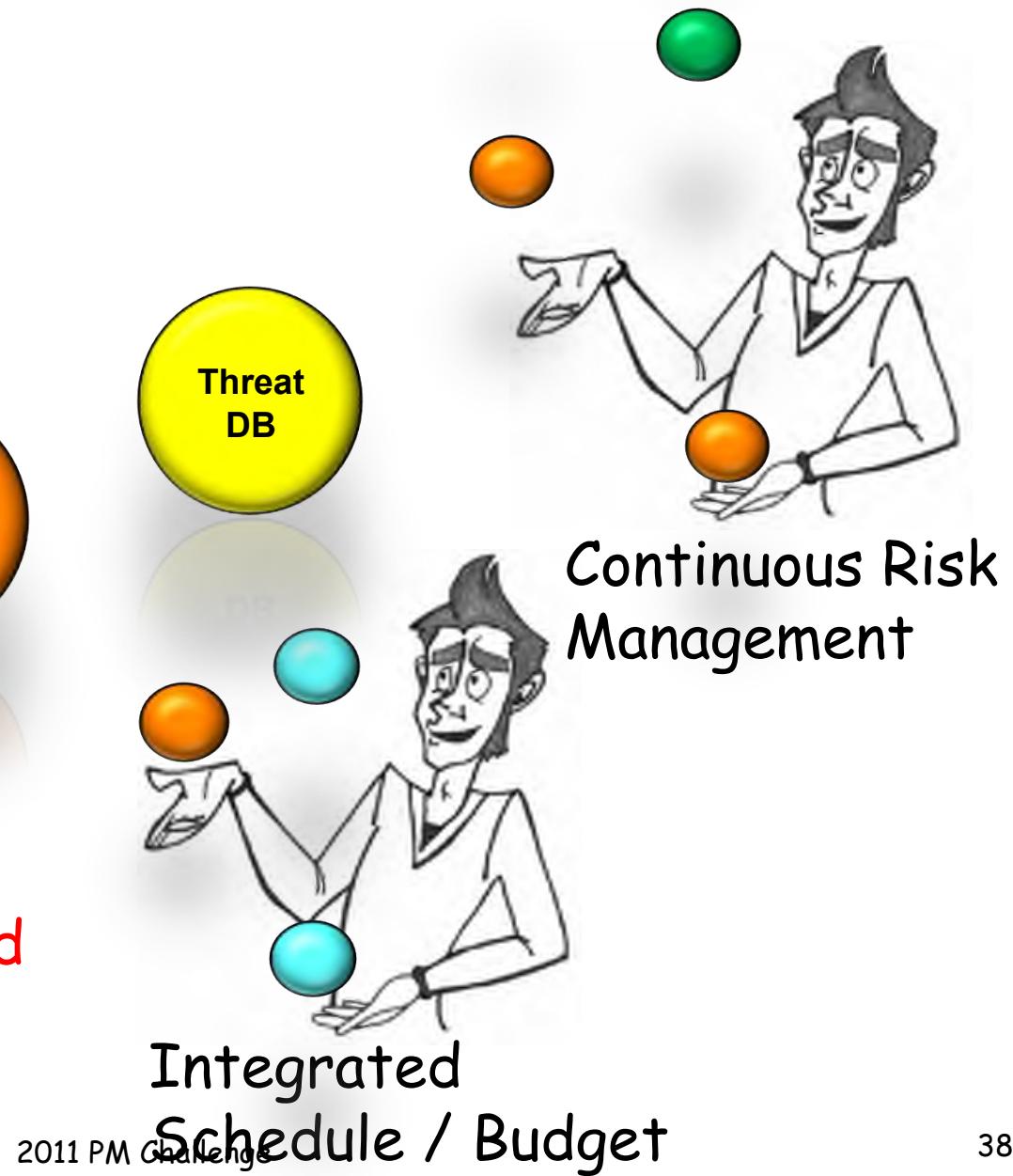




Three Coordinated Jugglers **SOFIA**

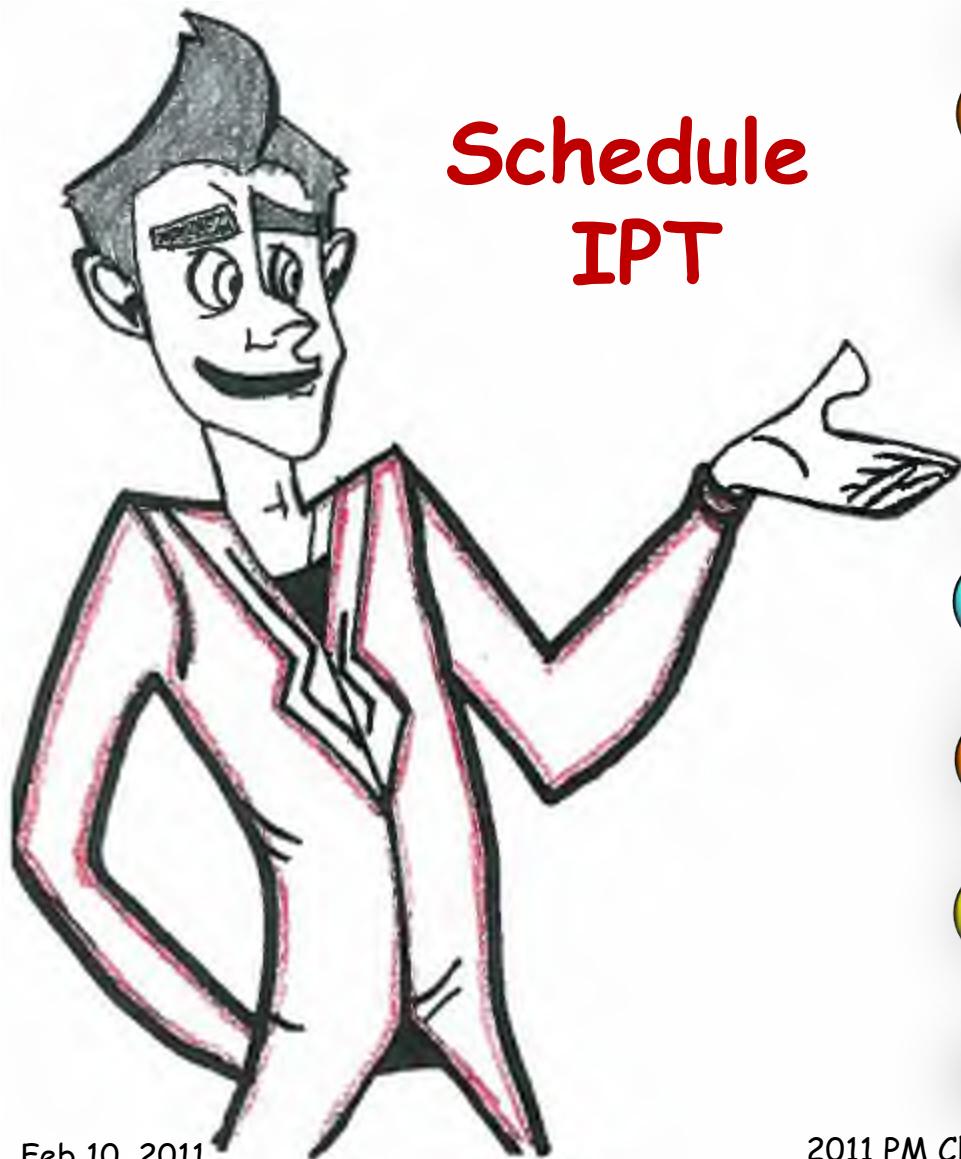


Synchronized by tossing
the **Threat Database** and
Schedule balls back and
forth





Bring the New Juggler#5....

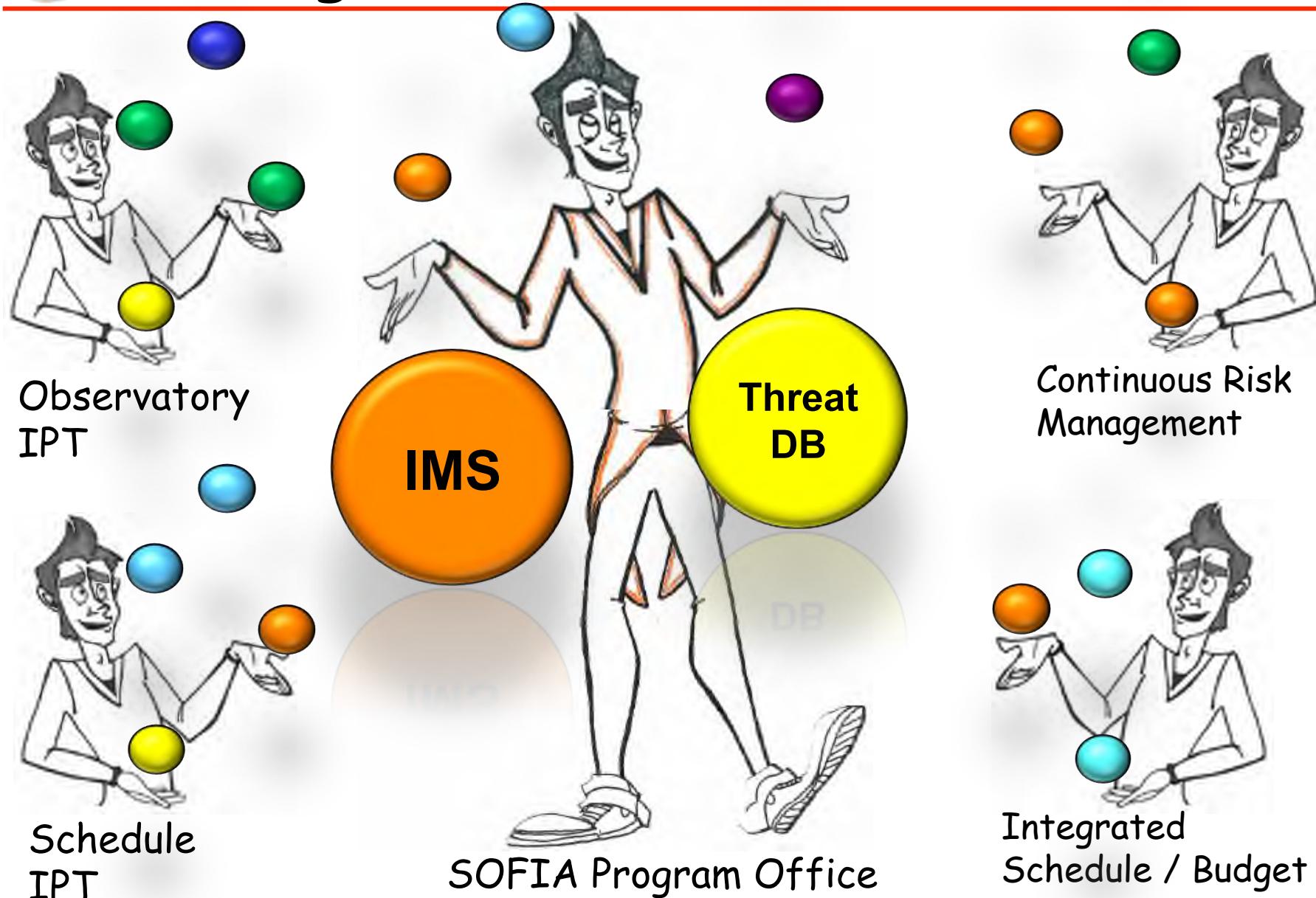


Integrates cross-functional knowledge to create a new skill

- **Integrated Master Schedule**
with:
 - Tie to Threat Database via JCL Risk Registry
 - Resource Loaded Tasks
 - JCL plug-in
 - Leverage JCL for EVM Implementation
 - Institutionalize value-added processes and analyses
 - Ensure continual improvement and sustaining processes through coordination with other jugglers



Program-wide Coordination





Results



Accomplishments



•! Can really work together and perform tricks!!!

- ✓! Completed technical re-plan
- ✓! Successful First Flight with 100% open door
- ✓! Successful First Light through telescope in the air
- ✓! Completed Envelope Expansion
- ✓! Completed JCL
- ✓! Successful SRB
- ✓! Completed Re-plan with APMC
- ✓! Completed EVM Implementation
- ✓! Completed Observatory testing with Integrated MCCS/CDDS for Early Science.

✓! Initiation of Science Flights on Nov 30 / Dec 1, 2010!!!



Key Breakthroughs



- ! Key decisions made to set down balls...not drop them
 - ! Leveraged the results of technical re-plan
 - ! Re-sequenced SRB appropriately
 - ! Program indexed with an interim baseline
- ! Enhanced CRM processes
 - ! Threat database construct
 - ! Linking threats to specific activities, identify cost and schedule impact
 - ! Use threat database as primary source for JCL inputs
 - ! Feeder to traditional risk management - augment, don't replace
- ! Integrated Master Schedule
 - ! Resources, threats, JCL/EVM enabled
- ! Finding a way to dissolve traditional stovepipes
 - ! Key relationships (Business Manager, CE, SPO, PMs...)
 - ! Integrated products that allow for cross-functional use and enabled new teams to implement new requirements



Conclusion



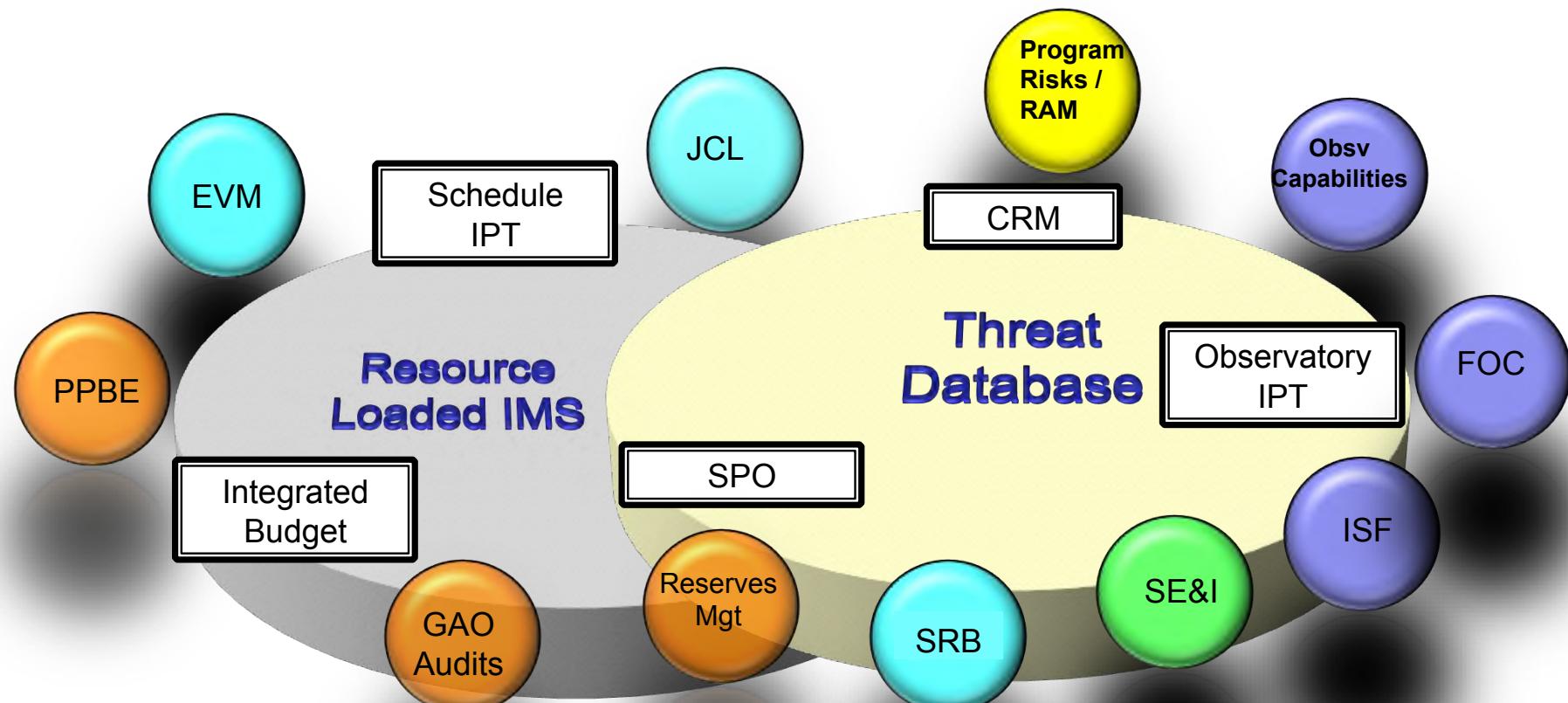
Conclusion

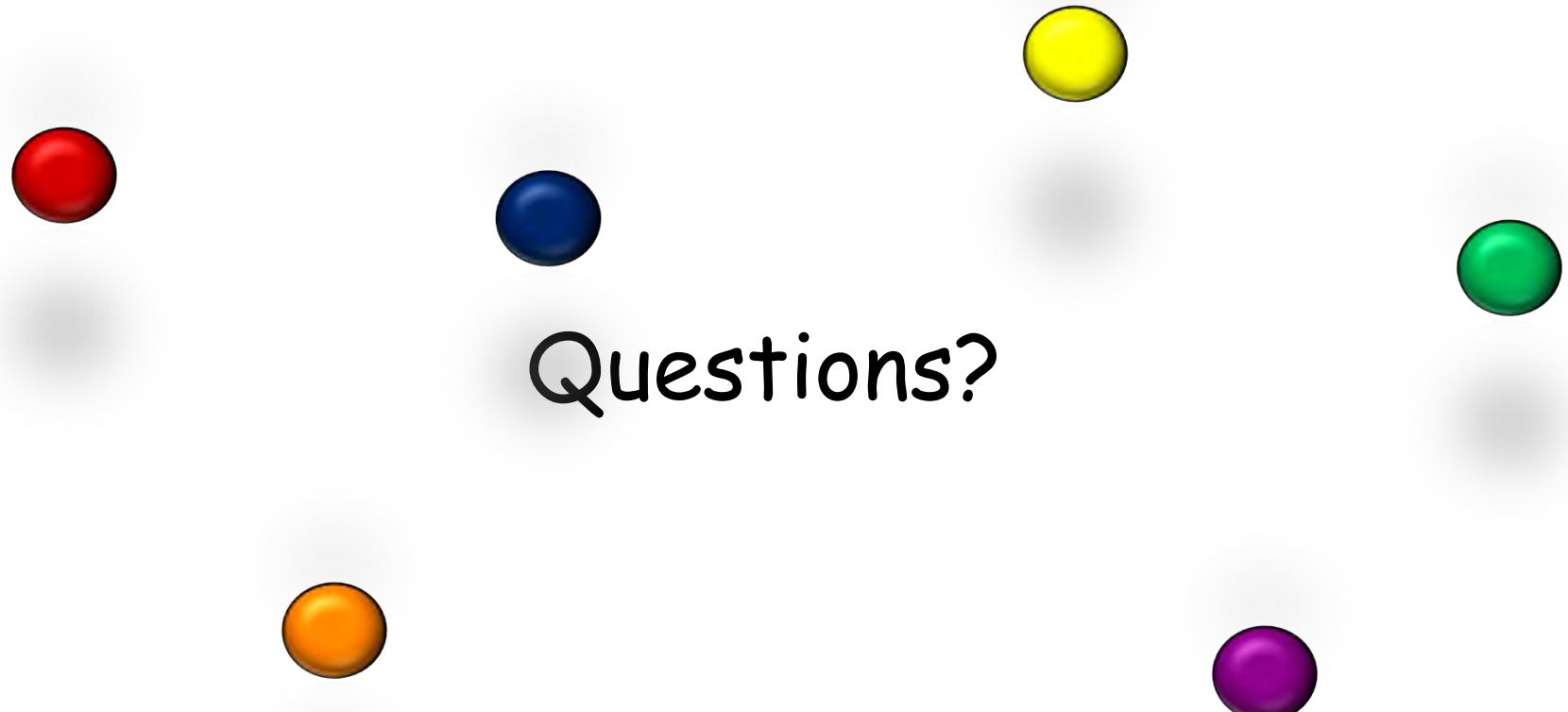


- ! The SOFIA Program found ways to leverage existing roles in new ways to meet the requirements without creating unmanageable overhead. The team developed strategies and value added processes - such as improved risk identification, structured reserves management, cost/risk integration - so that the effort expended resulted in a positive return to the program.



The Improved Operating Model





Questions?



SOFIA First Flight at Waco, April 26, 2007

SOFIA





SOFIA Door Fully Open In-Flight, Dec 18, 2009

SOFIA



Feb 10, 2011

2011 PM Challenge

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Successful 100% Door Open Landing; April 14, 2010

SOFIA





Telescope in Aft Cavity

SOFIA

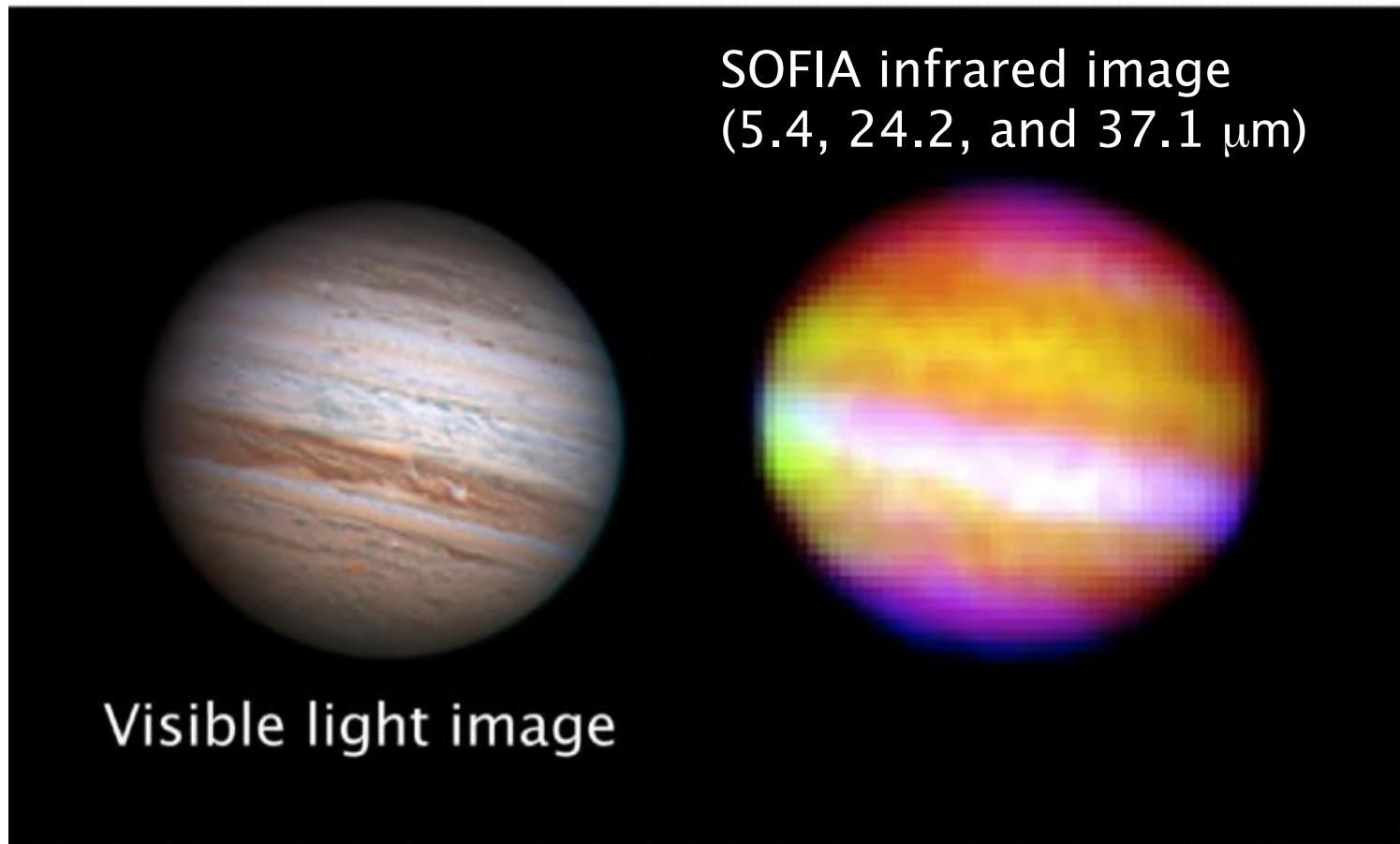




SOFIA First Light Image - Jupiter

SOFIA

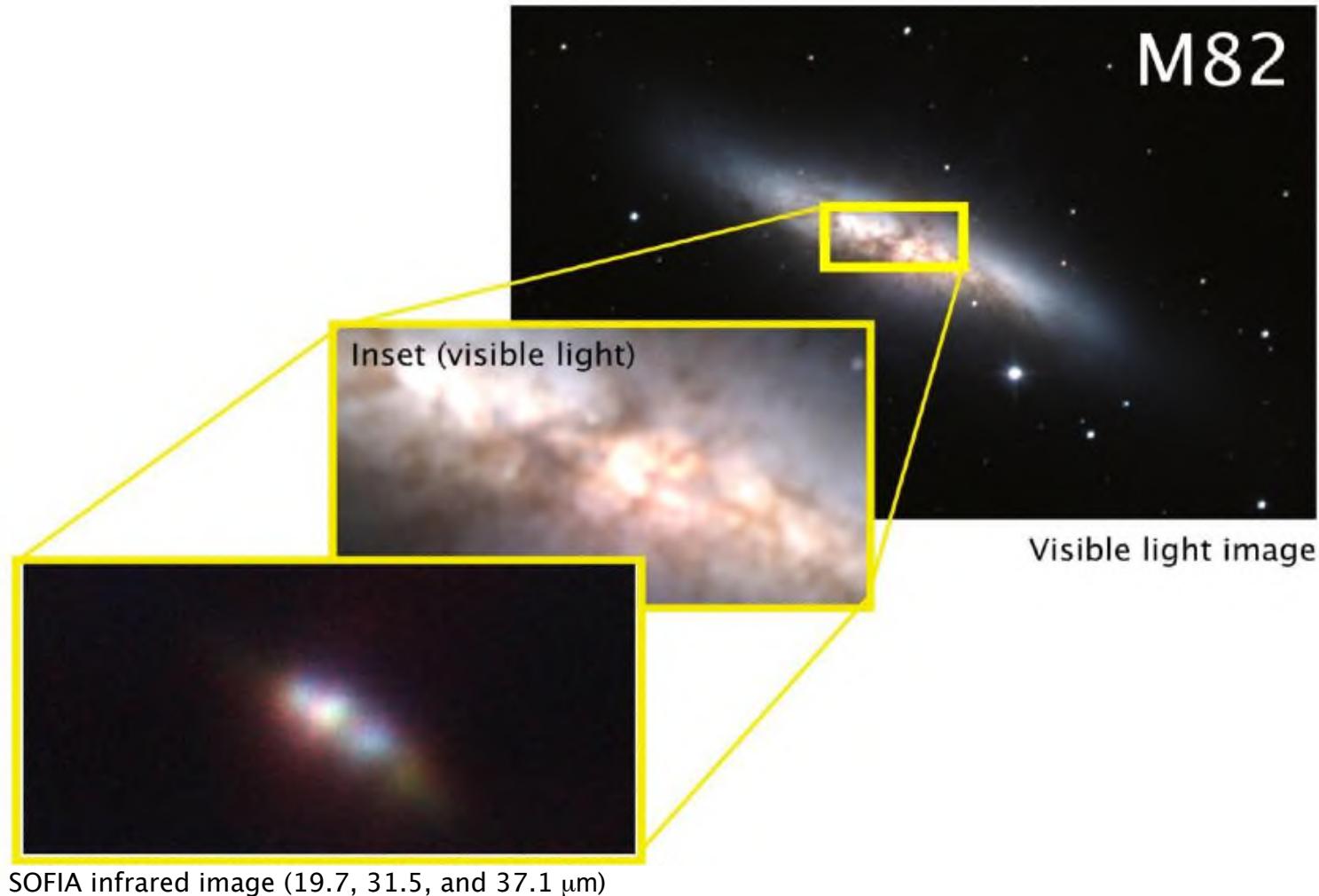
May 26, 2010





SOFIA First Light Image - M82

SOFIA





Initiation of Science Flights

Nov 1 - Dec 1 2010

SOFIA

